



Heath Village: OUTDOOR/ INDOOR Visitation

1. **For Short term patients** - Each SAR patient will be allowed to have maximum of 2 visitors in the room at one time. Visitation can be 7-days per week. (No scheduling necessary but it is recommended to visit in the afternoon, so it does not interfere with rehab).

FOR LTC residents – No need to schedule. Can visit 7 days a week, no restriction on number of visitors.

2. Social services will inform Family/ POA regarding visitation guideline.
 - Screening for COVID 19. And PPE use.
 - Rapid testing. (Is offered but not mandatory).
 - Informed consent is signed when visitors check in via advance entry kiosk. (If not available informed consent form given in paper.)
 - Only two visitors at a time will be allowed to visit and must take place in the patient's room for Short term patients only.
 - During Outbreak depending on the cases visits may be limited to the patients room only.
3. Family/POA will go to the administration entrance Monday to Friday from 7am to 5pm. Or **advance entry kiosk is also available at the entrance of the following households:**
 - **Laurel Place for Laurel and Juniper household**
 - **Willow Lane for Hickory and Willow household**
 - **Chestnut Lane for Balsam and Chestnut household**

At the vestibule, the COVID 19 screening, temperature scanning, touchless response, ID verification and answer COVID 19 informed consents. (***Follow what the consent form says***).

- Get a visitor passes tag with name, and present date.
 - The visitor calls the unit for entry. Or for LTC resident family/POA an entry card will be available.
 - The unit secretary/ designee/ staff will then release the door to allow them to enter and visit.
4. For outdoor procedure the receptionist/designee staff will call the unit via Emessenger that family is cleared to visit.
 5. The nurse or the CNA/RSA will bring residents to the outside porch of the unit. Family members can bring outside the resident with warmer weather.
 6. The nurse or the CNA/RSA will give the family/ POA the tel. number to call after the visit. (Use the nurse and or the CNA/RSA iPhone no.)
 7. Wearing a mask is optional while visiting. If they do not bring a mask, they will be provided with one by the receptionist/ unit secretary. (Except if on an outbreak)

(Note: Heath Village residents can be screened in either building, ALL employees to make sure any visitors have a screening sticker/or visitor pass to be able to be in the building).

Revised: May 8, 2024